

# VIVID

## Fire safety update

### Ark Royal House

Summer 2024



With this edition we are also including a Fire Safety Home User Guide. This is specific to your block and contains fire safety information to assist with keeping you and your family safe.

*good news!*

### Fire safety update



Good news, there is presently no outstanding Fire Safety works required for Ark Royal House.

We will of course let you know should this change.

## Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire. If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed. If you have any questions, phone us on 0800 652 0898 or email:

[PersonalEvacuationPlan@vividhomes.co.uk](mailto:PersonalEvacuationPlan@vividhomes.co.uk)

## Fire door checks

We are continuing to complete quarterly checks on communal fire doors. Your next visit will take place week commencing 15<sup>th</sup> July 2024. Our contractor, Inline Safety, will also be knocking on some front doors to review the inside of the door to complete the fire door check. These checks are important, so please let them in, each front door needs to be checked once a year. Don't worry if you're not in, they'll try again on their next visit.

## Battery operated devices



Mobility scooters, e scooters, e bikes and devices that use lithium-ion batteries are becoming more and more widely used and, with this, we are seeing more reports of fire related incidents within our homes.

Owners are responsible for their devices and must ensure they are charging these devices in the right area and whilst they are present.

The following must be adhered to at all times:

- Do not leave your scooter, bike or gadget in communal spaces
- Do not charge in communal spaces
- Remove the battery from the device to charge it where possible
- Only charge these items in your home
- Do not charge overnight or when you are out of your home
- Always use a manufacturer approved adaptor when charging

## Fire safety must-dos

- Keep fire doors closed when not in use - please don't wedge them open
- Keep fire escapes free of any items, rubbish or clutter, ensure you store your possessions within your flat, or take to the bin store

# Make sure you know what to do if there's a fire within Ark Royal House



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family, and neighbours safe, if there's a fire in your home or your block.

## If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you
- Tell everyone in your home that there's a fire and to get out too
- Don't stop to get any of your things and shut the front door behind you
- Don't try to put the fire out yourself
- Wait outside away from the building and call the fire service on 999 immediately

The fire strategy for your block is 'stay put'.

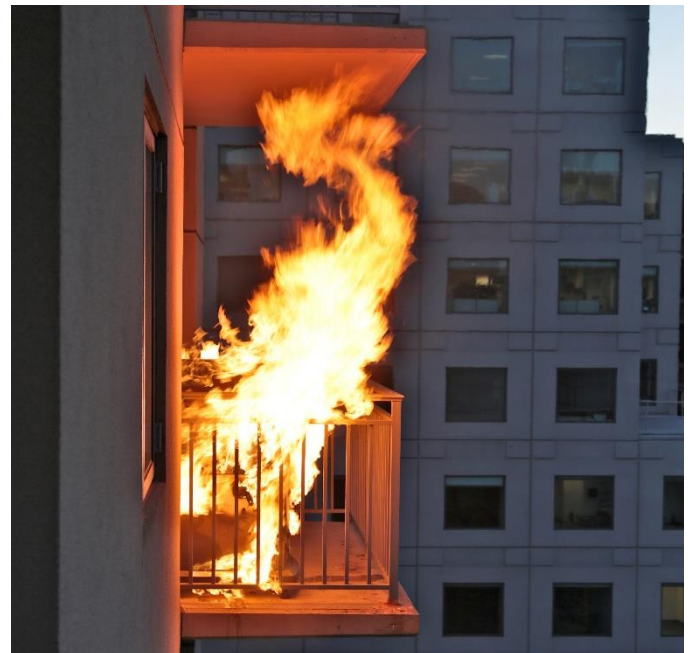
## If there's a fire in the building (including in someone else's flat) here's what you need to do:

- Your building's designed to contain a fire inside the apartment where it started and protect you from the effects of smoke and fire
- If the fire isn't in your apartment, close all your doors and windows and stay inside
- Dial 999 right away, just in case the person whose apartment is on fire hasn't been able to
- If smoke or heat from the apartment on fire starts to affect your home then leave immediately, if it's safe to do so, or if the fire service tells you to leave

## This quarter's tips for balconies and outside spaces

- If you have privacy screening on your balcony, please remove it with immediate effect. Privacy screens are a fire risk if it is made from a combustible product/material
- If you smoke on your balcony, or outside space, ensure you extinguish your cigarette fully, you can use sand in a pot or water. Remember to empty regularly
- Ensure your plants are watered and not allowed to dry out, as these can be a fire risk
- Bonfires are not allowed in garden communal areas

## BBQs are not to be used on balconies



- Please be reminded that under no circumstances are BBQs allowed on balconies, whether gas, electric or coals.
- If you have concerns of BBQs on balconies, please call 0800 652 0898 or notify us via the WhatsApp number 07401 329880 to discuss further

## Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: [firesafety@vividhomes.co.uk](mailto:firesafety@vividhomes.co.uk)