

VIVID

Fire safety update

Ark Royal House

Autumn 2024



Fire Action Notices

These can normally be found around the lift or stair lobby. These are a great way to remind you, your family and your guests, of the Evacuation Strategy for your building.

Fire safety update



Good news, there are presently no outstanding Fire Safety works required for Ark Royal House.

We will of course let you know if this changes.

Safe Cooking Tips



- Do not leave children unattended in the kitchen
- Do not cook if you're very tired, taking medication that makes you drowsy, or you've been drinking
- Do not leave cooking unattended
- Loose clothing can easily catch fire, take care not to lean over your hob whilst cooking
- Turn your hob and cooker off as soon as you've finished
- Check toasters are clean and not placed under kitchen units when in use
- Keep your oven, hob and cooker hood clean - buildup of fat and grease can ignite and cause a fire
- Make sure there's a clear and tidy space around all cooking appliances, to avoid a fire starting

Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire. If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed. If you have any questions, phone us on 0800 652 0898 or email:

PersonalEvacuationPlan@vividhomes.co.uk

Fire door checks

We are continuing to complete quarterly checks on communal fire doors. Your next visit will take place on 24 October 2024. Our contractor, Inline Safety, will also be knocking on some front doors to review the inside of the door to complete the fire door check. These checks are important, so please let them in, each front door needs to be checked once a year. Don't worry if you're not in, they'll try again on their next visit.

Fire safety must-dos

- Keep fire doors closed when not in use - please don't wedge them open
- Keep fire escapes free of any items, rubbish or clutter, ensure you store your possessions within your flat, or take to the bin store

Make sure you know what to do if there's a fire within Ark Royal House



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family and neighbours safe.

If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you
- Tell everyone in your home that there's a fire and to get out too
- Don't stop to get any of your things and shut the front door behind you
- Don't try to put the fire out yourself
- Wait outside away from the building and call the fire service on 999 immediately

The fire strategy for your block is 'stay put'.

If there's a fire in the building (including in someone else's flat) here's what you need to do:

- Your building's designed to contain a fire inside the apartment where it started and protect you from the effects of smoke and fire
- If the fire isn't in your apartment, close all your doors and windows and stay inside
- Dial 999 right away, just in case the person whose apartment is on fire hasn't been able to
- If smoke or heat from the apartment on fire starts to affect your home then leave immediately, if it's safe to do so, or if the fire service tells you to leave

Oxygen cannisters – If you or a member of your family have oxygen cannisters due to health reasons, please let us know urgently by calling 0800 652 0898 and asking for the Fire Safety team or email us at PersonalEvacuationPlan@vividhomes.co.uk

Night-Time Checks



- Remember to turn off all power supplies, that do not need to run through the night
- If you smoke, check all cigarettes have been extinguished properly and placed safely, you can wet them to be sure
- Turn off any charge to phones, tablets, scooters, or mobility scooters overnight
- Close your internal doors at night-time, to prevent smoke from travelling if a fire starts
- Make sure any candles, incense sticks or oil burners are out
- Make sure you know where the front door keys are located and are accessible to everyone

Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: firesafety@vividhomes.co.uk