

Customer Influence

Key dates 2024

October

- 01** Co-Creation Work Starts: Neighbourhoods Service Standard Review
- 10** VI Meeting - Training: Research/ Gathering Evidence
- 24** VI Meeting - Training: Research/ Gathering Evidence
- 28** End of Co-Creation Work: Planned Maintenance Service Standard Review
- 30** Working Together Meeting
- 31** Renewal: Fire Safety Policy Review

November

- 01** Co-Creation Work Starts: Customer Engagement Service Standard Review
- 04** Start: VI Review 2 - Topic TBC
- 05** Exec Reporting: Planned Maintenance Service Standard Review
- 07** VI Meeting - Training: Evaluate/ Report
- 14** VI Quarterly Meeting
- 21** VI Meeting - Training: Effective Meeting Skills
- 25** Co-Creation Work Ends: Neighbourhoods Service Standard Review
- 26** Renewal: Risk Management Policy Review
- 27** Working Together Meeting
- 28** End: VI Review 1 - Communications
- 29** Renewal: Speak Up Policy Review

December

- 02** Exec Reporting: Neighbourhoods Service Standard Review
- 05** VI Meeting - Training: Courageous Conversations
- 18** Working Together Meeting
- 31** End of Co-Creation Work: Customer Engagement Service Standard Review