

**DECISIONS TAKEN BY THE COMMITTEE:**

- CSC 003/25** Minutes from the meeting held on 18 December 2024  
The minutes from the meeting held on 18 December 2024 were agreed as an accurate record and approved.
- CSC 007/25** Planned Maintenance and Overarching Service Standards  
The Committee approved the planned maintenance service standards and that an overarching standard would be co-created.
- CSC 010/25** Customer Influence Year Two Plan  
The Committee noted and approved the customer influence year 2 plan.